



Saving money is easy with Energy Wise Rewards™!

Energy Wise Rewards is new to the District of Columbia. This popular program has been successful in Maryland for more than three years. More than 125,000 participants in Maryland are saving money, saving energy and helping keep the power supply steady for everyone.

This voluntary peak-energy management program curbs the summer high demand for electricity caused by the region's central air conditioners and heat pumps. It enables every household to help when it counts most.

You allow us to cycle off and on your central air conditioner or heat pump for a few hours on Peak Savings Days, June through October. Choose your cycling level and receive credits off your electricity bills.

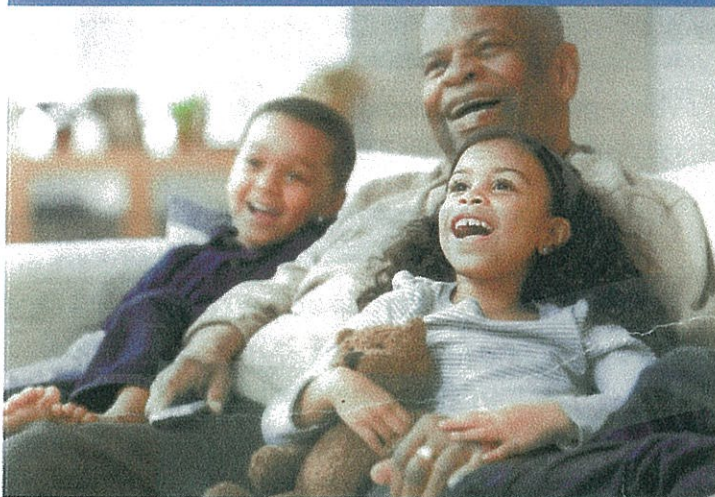
Energy Wise Rewards operates automatically. Once you sign up, we do all the work!

50% Cycling Option— Best for your comfort

Your A/C compressor operates 50% of the time it did in the prior hour. Most participating at this level report they don't notice a temperature difference.

Enjoy total
incentives up to **\$60**

- A one-time Installation Credit of **\$30** off your bill
- Annual Reward Credits of up to **\$30**



75% Cycling Option— Best for your community

Your A/C compressor operates 25% of the time it did in the prior hour. This option benefits the environment more.

Enjoy total
incentives up to **\$90**

- A one-time Installation Credit of **\$45** off your bill
- Annual Reward Credits of up to **\$45**

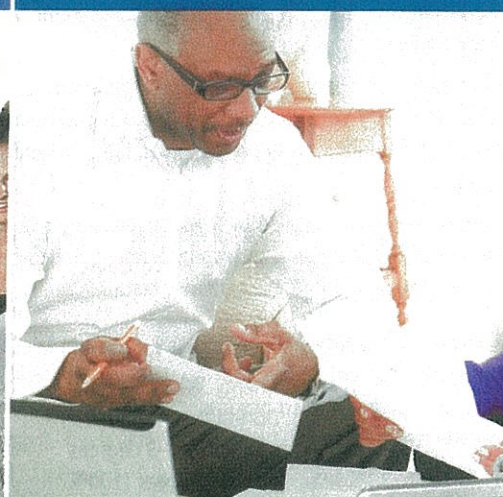


100% Cycling Option— Best for your budget

Your A/C compressor does not operate during the duration of the conservation period. Best for those not home during the conservation period. Not recommended for those with medical conditions.

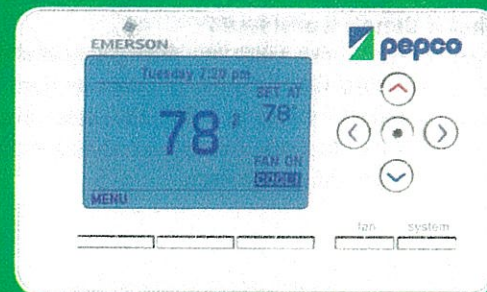
Enjoy total
incentives up to **\$120**

- A one-time Installation Credit of **\$60** off your bill
- Annual Reward Credits of up to **\$60**



The Energy Wise Rewards Web-Programmable Thermostat —Yours at no charge when you join!

Sign up for Energy Wise Rewards now. Save up to 10% a year off your heating and cooling costs* which account for approximately 46% of your electricity consumption.**



Already have a programmable thermostat? You can participate by having an outdoor switch installed conveniently outside your home.



Frequently Asked Questions

How does Energy Wise Rewards work?

When you enroll, we'll install your choice of an indoor Energy Wise Rewards web-programmable thermostat or an outdoor switch near your central air conditioning unit or heat pump. On select summer Peak Savings Days, June through October, we'll automatically cycle off and on participating central A/C units and heat pumps for short conservation periods. In turn, you will receive credits to reduce your bill.

How many conservation periods can I expect per year?

The number of conservation periods depends on many factors, including weather, peak electricity use, and wholesale energy costs. Energy Wise Rewards is only activated during times of high electricity use, emergency conditions, or system testing. There may be as few as one or two Peak Savings Days or as many as a dozen. In a typical year, one can expect five or less events.

When and for how long will a conservation period last?

Conservation periods typically occur on weekday afternoons, and can last anywhere from three to six hours.

The duration of conservation periods may be reduced as the number of Energy Wise Rewards participants increases. This requires a community-wide effort, so spread the word and share the load.

If a Priority Peak Day is called by PJM for reliability reasons, it will last until the situation is resolved; therefore, Pepco cannot state how long an event of this type may last.

Will Energy Wise Rewards affect my comfort level?

You may or may not notice that an Energy Wise Rewards conservation period is even occurring. During a conservation period, the temperature in a typical home may rise 1–3 degrees (50% level), 2–4 degrees (75% level), or 4–7 degrees (100% level). Variables such as insulation, shaded windows, the use of ceiling fans, and the amount of foot traffic can also affect the temperature.

How does Energy Wise Rewards benefit my community?

Pepco customers use more electricity during the summer season than at other times of the year. As the area grows and more customers install central air conditioners, demand for electricity increases each summer, putting a strain on the power system. Energy Wise Rewards helps all of us to avoid paying for the construction of new power plants to operate only during times of peak electricity use for a few hours per year.

Are there penalties for withdrawing from Energy Wise Rewards?

Participants must remain in the program for 12 months or a portion of their Installation Credit will be reversed. At this time, Pepco does not plan to remove the web-programmable thermostat or outdoor switch in the event of withdrawal. If you wish to leave Energy Wise Rewards, please call us at 1-866-353-5798.

About Your Installation

Do I need to be present when the web-programmable thermostat is installed?

Yes. Our technicians will install the thermostat inside your home. During the installation appointment someone should be available to direct our technician to the thermostat(s) in your home to install the new web-programmable one(s).

How long will the installation take?

Removing your old thermostat and installing the new web-programmable one will take approximately an hour. However, our technician will spend as much time as needed to help you program your new thermostat, and answer any questions you may have.

If you choose the outdoor switch, installation will take about an hour.

When will the thermostat be installed?

Installation usually takes place within a couple of weeks of your enrollment. You can schedule an appointment any time that is most convenient for you, including Saturdays.

When will the outdoor switch be installed?

Installation usually takes place within a couple of weeks of your enrollment. It is not necessary for you to be available at that time as long as the technician can get to the outdoor unit without interference from such obstacles as a locked fence or a dog.

What if there's a problem?

If you have a question about your thermostat installation or the Energy Wise Rewards program, or need technical assistance, call us toll-free at 1-866-353-5798, Monday through Friday, 7 a.m. to 8 p.m. Emergency technicians are also available after-hours and on weekends.



We're using Energy Wise Rewards primarily because of the savings that we get ... It's a way to save money and a way to help the community."

—Tim S., Energy Wise Rewards participant

For more information —

Visit pepco.com/rewards and watch a video of real participants talking about the program.

To join —

- Enroll online at pepco.com/rewards
- Complete and mail the enclosed **postage-paid reply card**, or
- Call **1-866-353-5798** and speak with a Pepco Customer Service Representative.

Sign up today!

energy wise
rewards™

pepco

\$60...
\$90...
\$120

How much you save
is up to you



energy wise
rewards