



**District of Columbia  
Public Service Commission**

***"People Serving the Community"***

1333 H St. N.W., 2nd Floor, West Tower  
Washington, D.C. 20005  
202.626.5100  
[www.dcpsc.org](http://www.dcpsc.org)

Consumers can visit our offices Monday through Friday  
(except holidays) between 9:00 a.m. and 5:30 p.m.

**Telecommunications Relay Service (TTY) - 711**

District of Columbia residents can now dial 711 to communicate with deaf, hard-of-hearing, or speech-impaired people who use text telephones or TTY devices. The current D.C. relay numbers are 202.855.1234 (text users) and 202.855.1000 (voice users) and are available for calls within the District.

**Before Digging, Call 811**

Call 811 at least 48 hours in advance of all digging or construction.



As of 1/16/13

**District of Columbia  
Public Service Commission**



# The **CHOICE** is Yours!



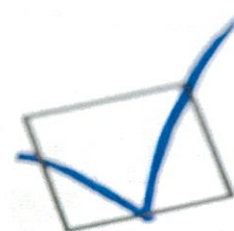
**Electricity**



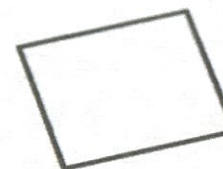
**Telephone**



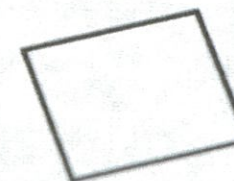
**Natural Gas**



*Lower bills*



*Renewable Energy  
Save the Environment*



*Plans that fit my budget*



## *PSC... People Selecting & Choosing!*



## Did You Know?

All residential, commercial, and government customers can:

- **CHOOSE** among Pepco & several alternative electric generation and transmission suppliers,
- **CHOOSE** among Washington Gas & several alternative commodity natural gas suppliers, and
- **CHOOSE** among Verizon & several local telephone service providers (also known as Competitive Local Exchange Carriers/ CLECs).

## Why Choose?



Many customers are choosing because:

- They may find a supplier that provides significant savings,
- The electricity supplier uses primarily renewable energy, or
- The provider might offer other value-added benefits such as appliance repairs.

*PSC... People Selecting & Choosing!*

## The **CHOICE** is Yours!

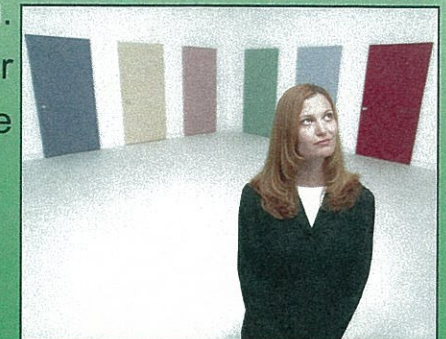


**District residents should be aware of the following:**

- You can choose your electric generation and transmission supplier. However, Pepco remains the sole electric distribution company.
- You can choose your commodity gas supplier while Washington Gas Light (WGL) remains the sole natural gas distribution company. Commodity gas suppliers own the gas that flows through WGL's local delivery system of mains and pipes.
- You can choose your local telephone service provider, and bundle local service with various combinations of long distance, cable television, and Internet services, depending on which provider you select.

The following pages will assist you in researching and comparing suppliers to decide if a new supplier is right for you.

Once you have decided which supplier and offer is right for you, contact the supplier you have chosen to make the switch.





# The **CHOICE** is Yours!



Electricity



Telephone



Natural Gas

## Here are Questions to Ask

### Electric Generation and Transmission Suppliers:

#### 1. How much are your generation and transmission charges?

(A generation charge is the cost to produce electricity at power plants. A transmission charge is the cost to deliver electricity over power lines from generation companies to Pepco. When shopping for a supplier, compare the prices to determine which supplier is best for you.)

#### 2. Do I have to sign a contract? What are the terms and conditions for the contract? Are there cancellation fees?

#### 3. Are renewable resources used in generating the electricity you sell, and to what extent?

#### 4. Is there a payment plan? If I am already on a payment plan or utility discount plan, will it continue with the new supplier?

#### 5. Will I be billed by Pepco or the alternative supplier? How often will I be billed?

(Currently, Pepco prepares all monthly bills and the generation suppliers costs are shown on the Pepco bill.)

# The **CHOICE** is Yours!



Electricity



Telephone



Natural Gas

The following is a list of alternative electricity suppliers.  
Contact these suppliers to shop, compare, and choose.

### List of Electric Generation & Transmission Suppliers Serving Residential Customers

<u>Name</u>	<u>Telephone Number</u>	<u>Website</u>
Consolidated Edison Solutions*	1-888-210-8899	<a href="http://www.conedsolutions.com">www.conedsolutions.com</a>
Constellation New Energy*	1-888-638-8900	<a href="http://www.newenergy.com">www.newenergy.com</a>
Gexa Energy*	1-866-961-9399	<a href="http://www.gexaenergy.com">www.gexaenergy.com</a>
Glacial Energy*	1-877-569-2841	<a href="http://www.glacialenergy.com">www.glacialenergy.com</a>
Horizon Power and Light	1-866-727-5658	<a href="http://www.horizonpowerco.com">www.horizonpowerco.com</a>
Liberty Power*	1-866-769-3799	<a href="http://www.libertypowercorp.com">www.libertypowercorp.com</a>
Pepco	202-833-7500	<a href="http://www.pepco.com">www.pepco.com</a>
Pepco Energy Services*	1-800-363-7499	<a href="http://www.pepcoenergy.com">www.pepcoenergy.com</a>
Washington Gas Energy Services	1-888-884-9437	<a href="http://www.wges.com">www.wges.com</a>

\*Not Currently Accepting New Customers

This list may change, so please consult the PSC website.



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Here are Questions to Ask  
Commodity Natural Gas Suppliers:

- 1. How much is the charge for your natural gas supply service, and does your price include a balancing charge? Is the balancing charge fixed and for how long? Or, if variable, what is it based upon?  
(The natural gas supply service charge is the cost of the commodity natural gas. WGL’s commodity gas rate that appears on consumers’ bills is called the Purchased Gas Charge (PGC). This charge is market-based. Review the trend in wholesale natural gas prices. Each year, suppliers pay a different price for natural gas due to supply and the economy.  
A balancing charge is the cost to match the amount of natural gas supplied by WGL with the amount of natural gas actually consumed by customers.)
- 2. Do I have to sign a contract? What are the terms and conditions for the contract? Are there cancellation fees?
- 3. Is there a payment plan? If I am already on a payment plan or utility discount plan, will it continue with the new supplier?
- 4. Will I be billed by WGL or the alternative supplier? How often will I be billed?  
(Currently, WGL prepares all monthly bills and the commodity gas supplier’s costs are shown in the WGL bill.)

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The following is a list of alternative commodity gas suppliers for natural gas. Contact these suppliers to shop, compare, and choose.

List of Commodity Natural Gas Suppliers  
Serving Residential Customers

<u>Name</u>	<u>Telephone Number</u>	<u>Website</u>
Gateway Energy Services	1-877-893-6374	www.gesc.com
NOVEC Energy Solutions	1-888-627-7283	www.novec.com
Washington Gas Energy Services	1-888-884-9437	www.wges.com
Washington Gas	703-750-1000	www.washgas.com

This list may change, so please consult the PSC website.



# The **CHOICE** is Yours!



Electricity



Telephone



Natural Gas

## Here are Questions to Ask Local Telephone Providers:

1. What are your rates for local and long distance services?
2. Do I have to sign a contract? What are the terms and conditions for the contract? Are there cancellation fees?
3. Is there a payment plan? If I am already on a payment plan or utility discount plan, will it continue with the new supplier?
4. How often will I be billed?

# The **CHOICE** is Yours!



Electricity



Telephone



Natural Gas

The following is a list of alternative providers for local telephone service. Contact these provider to shop, compare, and choose.

## List of Local Telephone Providers Serving Residential Customers

<u>Company</u>	<u>Phone No.</u>	<u>Website</u>
Access Point, Inc.	1-800-957-6468	www.accesspointinc.com
ACN Communication Services, Inc.	1-888-226-9013	www.acninc.com
Broadview Networks, Inc.	1-800-276-2384	www.broadviewnet.com
Budget PrePay, Inc. d/b/a Budget Phone	1-888-424-5588	www.budgetprepay.com
Cavalier Telephone Mid-Atlantic, LLC	1-877-474-4926	www.cavtel.com
Comcast Phone of DC	1-800-266-2278	www.comcast.com
Comtech 21, LLC	1-877-312-5564	www.comtech21.com
Comtel Telcom Assets LP d/b/a Excel Telecommunications	1-888-407-3649	www.excel.com

This list may change, so please consult the PSC website.

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Electricity



Telephone



Natural Gas

## (continued) List of Local Telephone Providers Serving Residential Customers

<u>Company</u>	<u>Phone No.</u>	<u>Website</u>
Covista, Inc.	423-648-9529	www.covista.com
DSCI Corporation	1-877-344-7441	www.dscicorp.com
Gateway Communications Services, Inc.	1-866-577-1166	www.gatewaycsi.com
Matrix Telecom Inc. d/b/a Trinsic	1-214-432-1489	www.matrixbt.com
MCI/ Metro Access Transmission Service LLC d/b/a Verizon Access	1-800-444-2222	www.verizon.com
Nationsline District of Columbia	1-888-477-1224	www.nationsline.com
NOS Communication	1-800-569-4667	www.nos.com
Starpower d/b/a RCN	1-800-746-4726	www.rcn.com
UCN, Inc.	1-866-541-0000	www.ucn.net
VerizonWashington, DC Inc.	1-800-826-2355	www.verizon.com

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Electricity



Telephone



Natural Gas

For questions or additional information about customer choice, please contact the Commission's Office of Consumer Services on 202.626.5120.

Consumers can also visit the Commission's website at [www.dcpssc.org](http://www.dcpssc.org) for additional information, including current prices.