

Public Service Commission of the District of Columbia

1333 H Street, N.W., Washington, D.C. 20005 202-626-5100 *** www.dcpsc.org

Consumer Advisory

How to Choose a Retail Energy Supplier



District residents can choose their electric generation and transmission supplier and their natural gas supplier, while Pepco remains the sole electric distribution company and Washington Gas Light (WGL) remains the sole natural gas distribution company. Before choosing your retail energy supplier, the Public Service Commission of the District of Columbia (Commission) is encouraging consumers to "**BE INFORMED.**"

How to Choose a Retail Energy Supplier

Choosing a retail energy supplier can be confusing and time consuming. However, if you take the time to research and ask the right questions, you can better understand and navigate the process, and make a choice that best fits your needs (e.g., lowering your rates and bills and/or supporting green energy). The following is a list of

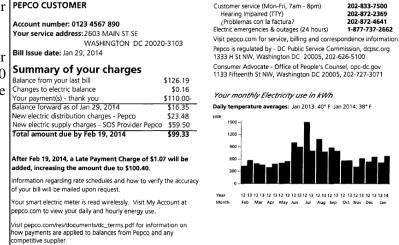
steps and tools to help you make an informed decision about choosing a retail energy supplier.

Step 1: Review your current Pepco and WGL bills to determine how much you pay for energy supply and your monthly usage.

Step 2: Check the Commission's website at dcpsc.org or contact the Office of Consumer Services on 202-626-5120 to obtain a list of approved suppliers to verify that the supplier is licensed and certified by the Commission.

List of Electric Retail Suppliers: http://dcpsc.org/customerchoice/whatis/electric/ Approved_Commodity_electric_Suppliers.shtm

List of Natural Gas Retail Suppliers: http://dcpsc.org/customerchoice/whatis/gas/ Approved Commodity Gas Suppliers.shtm



How to contact us

Step 3: Check price offerings and contact information for

each licensed supplier serving the District from the Commission's website and check the website of any supplier you are considering.

Electric Retail Price Offerings: http://dcpsc.org/pdf_files/hottopics/Compare_ElectricSuppliers_Offers.pdf

Natural Gas Retail Price Offerings: http://dcpsc.org/pdf_files/hottopics/Compare_NGSuppliers_Offers.pdf

Step 4: Use the Commission's bill calculator to compare price offerings between your current supplier and other retail suppliers to determine potential savings.

Electric Bill Calculator: http://dcpsc.org/Electric/Calculator.asp

Natural Gas Bill Calculator: http://dcpsc.org/Gas/Gas_calculator.asp

CONTINUED ON BACK People Selecting & Choosing! **Step 5:** Ask the right questions to learn about each supplier's terms and conditions. The Commission has compiled a list of "Frequently Asked Questions" consumers should ask when choosing a retail energy supplier.

Questions for Electric & Natural Gas Retail Suppliers

- Do I have to sign a contract? If yes, what are the terms and conditions of your contract?
- Does the price vary month to month?
- If the price is fixed, for how long?
- Is there a minimum charge?
- What kind of billing and payment options are available?
- Is there a penalty for switching suppliers before the end of the contract? If yes, how much is the fee?
- How will I be billed? Separately by the supplier, by Pepco, or by WGL?

Questions for Electric Retail Suppliers- http://dcpsc.org/Electric/Electric_FAQ.asp#A1

- What is your generation and transmission rate?
- Are renewable resources used and to what extent?

Please note, if you are a Residential Aid Discount (RAD) Customer, you will lose the generation portion of the RAD subsidy if you switch from Pepco to another retail supplier.

Questions for Natural Gas Retail Suppliers-http://dcpsc.org/Gas/Gas FAQ.asp#A1

- What is your natural gas supply price?
- Does this price include a "balancing charge?" If yes, how much is the balancing charge?

For additional information, consumers can also download from the Commission website, the "Choice is Yours Brochure": <u>http://dcpsc.org/pdf_files/Customer_Choice_Brochure.pdf</u>

Your charges in detail Page 2 of 3			Your gas is supplied by WGES. To contact WGES: 1-888-236-WGES (9437) 123 Any Street, Somewhere, USA 99999
Meter number:	013		
Gas you've used this period			data upon request. DC Commission phone: 202-626-5100
Feb 27, 2013	Actual Meter Reading 5,726		Fax: 202-393-1389 TTY/TTD: 711 or 202-855-1234 DC Commission address: 1333 H Street, NW.
Jan 29, 2013	Actual Meter Reading 5,657		Ste 200 West Tower, Washington DC 20005
Total CCF used	69		
Total Therms (TH) used for 29 days 79.2			Other Contacts Bill Inquiries: 703-750-1000
total CCF x 1.048			711 for TTY/TDD; voice relay
Adjusted by 2PSI	G factor of 1.1213 and BTU of 1.024		Bill inquiries outside your local calling area: 1-800-752-7520
Payments/	You paid on Feb 12, 2013	-\$446.00	If you smell gas: 911 or 703-750-1400 Office of People's Counsel (OPC) represents District of Columbia utility ratepayers before the Public
Credits	Residential Essential Service* on Mar 2, 2013	-\$15.89	
	Retroactive Residential Credit on Mar 2, 2013	-\$48.34	Service Commission in matters regarding the rates
	Total Payments/Credits	-\$510.23	and services provided by utilities in DC. Visit the OPC website at www.opc.dc.gov, or write to 1133 15th Street, NW, Ste 500,
Distribution	Previous Bill Amount	-\$75.70	Washington DC 20005, or call 202-727-3071.
Service	Payments/Credits Applied	-\$510.23	
0			the state of the s
Weshington A Wis Deere	Balance brought forward DISTRIBUTION SERVICE*	-\$585.93	Useful Information
	Distribution Charge 79.2 TH x\$.3321	\$26.30	005 4 1 1
	Customer Charge TAXES	\$7.95	CCF: A unit of measurement for the amount of gas used. One CCF = 100 cubic feet.
	DC Right of Way Fee	\$2,79	Therm (TH): A measure of the energy in natural gas,
	DC Delivery Tax 79.2TH x \$.0707000	\$5.60	equal to the amount of gas (in CCFs) times a heat content factor.
	Total Current Washington Gas Charges	\$42.64	Distribution charge: Covers the monthly cost of
	Total Washington Gas Charges This Period	\$42.64	transporting your gas through our pipes and storage tanks to your meter. The charge is based on the
	*Set by the District of Columbia Public Service Commission.		amount of gas used.
			Customer charge: Covers certain other costs of
Natural Gas	Previous Bill Amount	-\$46.70	providing your service, including depreciation of equipment, taxes, maintenance and repair of customer
Supply Service Washington Gas Energy Services	Payments/Credits Applied	\$0.00	lines, and expenses such as meter reading and billing.
	Balance brought forward	-\$46.70	PGC (Purchased Gas Charge): The cost of the natural gas we buy, plus the cost of transporting it to
	Commodity 79.2 (Wet)x0.58000	\$45.94	our system.
	Balancing 79/.2 (Wet)x0.009600	\$0.76	For more information about this bill, payment application,
	WGES subtotal	\$46.70	or terminology used please visit our web site at
	Actual Monthly Distribution and	\$89.34	washingtongas.com/pages/UnderstandingYourBill
	Natural Gas Supply Charges		