



District of Columbia Public Service Commission

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Utility Discount Programs for Low-Income Households

The Public Service Commission of the District of Columbia (PSC) requires Verizon Washington DC, Inc., Pepco, and Washington Gas to offer discount rates to low income residential customers. Below is a brief description of each program.



TELECOMMUNICATIONS

ECONOMY II, also known as Lifeline, is the discount program offered by Verizon in the District. This program offers discounted wire-line local telephone service to qualified D.C. customers under 65 years of age for \$3.00 a month. Seniors 65 years of age or older pay \$1.00 per month. D.C. residents participating in Lifeline have unlimited calling in the Washington metropolitan area. Only one Lifeline service discount is available per household.



ELECTRIC

RESIDENTIAL AID DISCOUNT

(RAD) is the discount program offered by Pepco. This program offers eligible Pepco, D.C. residential customers who do not have all-electric heating a 26% discount in the summer a 31% discount in the winter. Pepco SOS customers will receive the discount for generation, transmission, and distribution rates. Customers of retail suppliers will receive the discount for distribution rates only. For the typical Pepco SOS RAD customer, this translates into a savings of \$30 per month in the summer and \$24 per month in the winter or \$323 per year. For the eligible D.C. residential customers who have all-electric heating, the discount is 30% in summer and 39% in winter. For the typical all-electric RAD customer, this translates into a savings of \$36 per month in the summer or \$46 per month in the winter or \$502 per year.



NATURAL GAS

RESIDENTIAL ESSENTIAL SERVICE (RES)

is the discount program offered by Washington Gas. This program offers discount gas rates during the winter months from November through April. The amount of the discount is determined by classification, which is based on state median income level. There are three classifications, A to C: Class A generally can receive a discount up to \$276.69; Class B generally can receive a discount up to \$225.47; and Class C generally can receive a discount up to \$212.96.

HOW TO APPLY

ECONOMY II: To apply for Economy II, call **1-800-253-0846** for an application. To qualify for Economy II, applicants must participate in one of the following programs: Medicaid; Supplemental Nutrition Assistance Program; Supplemental Security Income; Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program; National School Lunch Program's free lunch program; Temporary Assistance for Needy Families; or meet the income guidelines (150% of federal poverty level). Economy II customers must recertify every year.

RES and RAD: To apply for RES and RAD, residents must make an in-person appointment with the District Department of the Environment's Energy Administration (DDOE) by calling 311. In order to qualify for RES or RAD, the applicant must be a District resident and the utility bill must be in the applicant's name. The applicant must also meet the following established income guidelines:

RES & RAD Current Income Guidelines	
Household Size	Maximum Annual Income
1	\$31,327
2	\$40,967
3	\$50,606
4	\$60,245
5	\$69,884
6	\$79,523

Proof of income must be provided with the application. To show proof of income, a copy of one of the documents listed below must be provided with the application: W-2 form, paycheck stub, award letter, unemployment compensation letter, or other formal verification. Participants must re-apply for certification each year.

For more information, call the PSC's Consumer Services Office on 202-626-5120 or the DDOE Office at 311.

As of 8/25/14

Public Service for a Century!